TERMS & CONDITIONS

- ✓ All offers and coupon are valid till 30th Oct 2022 as per COVID-19 guideline by Maharashtra Government.
- ✓ All Free Coupons are valid for 1 months from the date of registration.
- ✓ All rates are quote in Pcard Media which are inclusive of the government tax and service charge.
- ✓ Rates are subject to change without prior notice
- Payment should be made before 3 days of check -In by company's cheque, cash, credit card or UPI
- ✓ Reservations will be release automatically if full payment is not received by the hotel.
- ✓ Should guest arrived without prepayment, the Hotel reserves the right to collect full payment upon check -in.
- ✓ Early check-in are subject to room availability
- ✓ For late check-out request, additional charge will be applied.
- ✓ Bookings that have been confirmed and subsequently cancelled less than 24 hrs. from check-in, will be charged as cancellation.
- ✓ Hotel or Resort will not be responsible for personal belongings while staying
- ✓ The guest will be held responsible for any loss or damage to the Hotel property caused by themselves, their guests or any person for whom they are responsible.
- The Hotel's Management reserves the right to require a guest to leave if he/she is causing a disturbance, annoying other guests or Hotel staff or is behaving in an unacceptable manner. It is agreed that the guest will conduct him/herself in a respectable manner and will not cause any nuisance or annoyance within the hotel premise.
- ✓ Guest are requested to observe, abide by confirm to and be bound by all applicable acts and laws and Government rules and regulations in force from time to time
- ✓ SWIMMING POOL RULES We kindly request our swimmers to read and abide the resort's rules so
- \checkmark No person may use the pool unless it is officially open and the lifeguards are on duty.
- ✓ All instructions given by the lifeguards are to be followed.
- ✓ Wear proper swimming attire, For Swimming Pool, wear bathing suit two-piece or one-piece for female, fitted swimming trunks for male, for the other pools, wear only white shirts and gartered shorts with no zipper, strictly no wearing of coloured shirts and maong fabrics.
- ✓ Shower first before dipping into the pool.

- ✓ Admission to the pool may be denied for any of the following reasons: * Intoxication. Not wearing proper swimming attire. Open sores, wounds, skin infections, and nasal or ear discharges.
- ✓ *Any condition or evidence, which in the opinion of the Manager lifeguard would jeopardize the health and safety of self and others.
- ✓ Children 12 years old and under must be accompanied by a responsible adult or parent.
- ✓ Medically compromised guests (person with disabilities, mentally retarded, epileptic, hypertensive, etc.) must be
- ✓ accompanied by their companion, adult guardian/parents at all times especially on the pool area
- ✓ Diving and or doing acrobatic act on the pool, running, pushing, causing undue disturbance, or any conduct that may
- ✓ endanger the welfare of self or other patrons is strictly prohibited.
- ✓ Flotation devices will be permitted in shallow water at the lifeguard's discretion. An adult must be within arms' reach of the child.
- ✓ Infants/children not toilet-trained must wear swim diapers under swimsuits. No diapers please.
- ✓ Spitting, blowing of nose into the pool or onto deck, improper public displays of affection, and profanity are prohibited.
- ✓ Inflatable beach balls or sponge balls are allowed in the pools during non-crowded conditions and at the manager's/lifeguard's discretion.
- ✓ Animals, food, drinks, footwear and glass containers or any breakable objects are not permitted on the pool area.
- ✓ All injuries or accidents occurring within the pool area must be reported to the lifeguard on duty immediately.
- ✓ Smoking is not permitted inside the pool gates and pool area.
- ✓ The Arnala Beach Resort management has no liability for the loss or theft of patron's personal belongings.
- ✓ The pool manager or lifeguard may close any portions of or the entire pool complex for any safety or maintenance reason.
- ✓ The pool manager or lifeguard on duty has the authority to enforce these rules and may remove any patron who violates
- ✓ these rules from the Arnala Beach Resort.
- \checkmark Do Not proceed for any activity without proper safety gear.
- \checkmark Follow the instructions given by the leader.

- ✓ Shoes are Compulsory for any adventure activities. No permission without proper shoes. Sandals / slippers not allowed.
- ✓ In case of long hair they need to be clipped or tied inside the helmet or Slipped back into the shirt/T shirt.
- \checkmark We recommend comfortable & stretchable trousers for easy transmission.
- ✓ Avoid wearing Gold or metal Chains or rings.
- ✓ Usage of Mobile phone is strictly prohibited during the course of activities.
- ✓ Consumption of alcohol before the activity is strictly prohibited. We reserve the right to stop you by performing any adventure activity.
- ✓ Individual with any of the following challenges should report to the adventure coordinator before performing the activity:
 - High/Low blood pressure
 - Heart Ailments
 - Medically/physically challenged. medical
 - Any individual with history of treatments / major illness.
- ✓ Personal Equipment Checklist:
 - Helmet
 - Harness
 - Gloves
 - Self Anchor
 - Carabiner
- ✓ After the completion of the activity, all equipment's need to be return at the place of issue.
- ✓ In case of Missing equipment, fine of Rs. 500 will be charged.
- ✓ All Terms & Conditions applied